

Dear Client! Thank you for purchasing Sigma mobile product!

Please read this manual before using the device to ensure safe and proper use and prevent it from damages.

Software, design features and content of manual may be changed to improve the product without a prior notice.

Manufactures and distributors are not liable for case damages as well as the damages caused due to incorrect or improper exploitation.

WARNING! Protection against dust and water

- This phone is IP68 protected against penetration of water and dust. This means water resistance and protection against dust penetration. This protection is guaranteed provided tightly closed caps that cover the SIM card slot and microUSB and Audio connectors. Follow these tips to preserve water and dust protection properties of your device.
- The phone has been tested and certified for water and dust resistance in accordance with international standards (IEC 60529 «Degrees of Protection Provided by Enclosures [IP code]») under the following conditions: 15-35 ° C, fresh water, submersion to 1.5 m, for 30 minutes. Notwithstanding compliance with these requirements, the device may still be damaged in some situations.
- Be careful with the phone's connectors rubber covers when used in water, and observe general safety rules.
- Do not immerse the device to water at depth exceeding 1.5m and do not keep it in water for more than 30 minutes.
- Do not immerse the device to any liquid other than fresh water, such as salty water or alcoholic beverage. Above liquids may penetrate the device faster.
- Do not connect the charger immediately after moisture enters the phone. Wipe the device thoroughly if wet. If another liquid, e.g. salty water or alcohol, has got onto the device, wash it with fresh water and wipe it thoroughly. Failure to follow these guidelines may affect the operation and appearance of the device
- When the phone is immersed in water or water enters microphone or speaker openings, there may be a temporary deterioration in sound when playing music. Sound quality will be restored after full drying.
- The touch screen and some features of the phone may not work properly when used in water or after immersion in water.
- Do not expose the appliance to water pressure

- Shock resistance is not regulated by the standart. The phone, due to additional seals and strong fasteners, has better vibration resistance, but requires careful use. Dropping or striking the phone may result in deterioration of the phone's resistance to water and dust penetration
- **WARNING!** Openings for microphone, speakers, and atmospheric pressure compensation opening near the camera of the phone are protected by waterproof membranes. Warranty void and no waterproof if membranes damaged or broken.
- If the moisture in your phone is not due to factory defects and mechanical damage or loose plugs closed - warranty of the device will not be done.

Package Contents:

- Smartphone Sigma mobile X-treme PQ36
- Network charger
- USB cable
- Manual
- Warranty Card
- Declaration

Size 160.8*76.9*15.3 mm

The manufacturer reserves the right to change complement, specifications and appearance

Specifications

Android™ 9 Pie	Popular operating system for smartphones, the ability to install applications.
Screen	5.45" resolution 1440*720.
CPU	MTK6761, 4 cores to 2.0 GHz*.
Camera	13 Megapixel on the back and 5 Megapixel on the front side of device to take photos and record video.
Memory	Operational – 3 GB, built – 32 GB**. The possible storage extension by micro-SD cards up to 128 GB.
Dual SIM, 3G, LTE	2 SIM cards that support 3G technology and LTE – for using Internet and to make calls.

WI-FI 802.11 B/G/N	Connection Interface to the wireless network
GPS	The ability to determine the location and to use navigation programs.
Battery	5000 mAh., built-in

* The frequency of the processor program may be limited to lower values.

** The actual memory size may be less due to the pre-installed operating system and applications.

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SAFETY AND SECURITY

- Do not disassemble device and do not repair it by yourself.
- Permitted outside temperature operating mode: -20 to 50°C.
- Storage temperature:-5 to +45°C.
- Relative humidity: 5% to 90%, non-condensing (25 ° C).
- Avoid the contact with fire to avoid explosion or fire.
- Do not expose the device or the battery to very cold or very hot temperatures.
- Do not drop device and avoid its hitting by other objects.
- Do not expose the smartphone to the heavy mechanical impact.
- Avoid contacts with sources of electromagnetic radiation.
- For cleaning device do not use chemicals or cleaning means; always turn the device off before cleaning.
- Do not disconnect device from the PC while formatting and copying files.
- When using the device as a removable disk always follow the instructions. Any false step may lead to loss of files.
- Create a backup copy of important data on the PC, as the device repair or other causes may result the data loss.
- Use only accessories recommended by the manufacturer.
- To avoid of getting heavy metals, acids, lye in water or soil, causing significant damage to the environment, utilize used battery according to the law. The legal liability arises in case of infraction about the utilization norms.
- The phone does not contain harmful substances
- The spent battery pack at the end of service life, dispose of in accordance with law. With the failure of the legislation on the disposal of legal liability arises.

Headset usage

- For safety do not use headset while driving the car or bicycle.
- Reduce the volume passing roadway.

- Using the headset, do not listen to music at a high volume for a long time – reversely, it may lead to the hearing problems.
- Stop using the headset or reduce the volume if you hear the ringing in ears.

START

Turn on: Press and hold a few seconds power button. Wait for the download process and lock screen appearance.

Turn off: Press and hold for four seconds power button until the switching off interface appears. Choose the button, which confirms the switching off. The device turns off

Buttons and ports



1	nanoSIM/microSD slot	7	Volume
2	Hot key	8	Power on/off
3	Audio 3.5mm port	9	Flash / Torch
4	Receiver	10	Main camera
5	Front camera	11	Speaker
6	microUSB port		

Standby mode

In operation mode the short pressing on the power button leads the device to the standby mode, the screen goes dark.

The repeated short pressing on the power button leads the device out from the standby mode; the lock screen is showed on the display.

To unlock the screen, you may swipe from the bottom in any part of the screen.

It is possible to protect yourself from unauthorized access in several ways:

- Locking by the graphical key;
- Locking by the password or PIN;
- Locking by fingerprint

Button to additional menu

On the main screen and in the different programs might be the icon .

By pressing on it, the additional menu is opened for additional configuration and management.

Connection to 3G/4G network






To activate 3G/4G* insert SIM-card of mobile operator in special slot on the smartphone. Only after these actions turn on the phone, search 3G signal appears automatically.

















* Turn off the connection to Wi-Fi before running the 3G function (if the phone was connected via Wi-Fi).

Attention: To avoid SIM-card damages turn off the phone before changing and removing SIM-card. Use standard SIM-cards accurately (SIM/Micro-SIM). It is not recommended to use SIM-cards adapter. Insert and remove the SIM-card without effort. Mechanical damage is not a guarantee case.

Indicator icons

The icons displayed at the top of the screen provide information about the status of the device. The icons listed in the table below are most common.

	No signal
	Signal strength
	Roaming (outside of normal service area)
	GPRS network connected
	EDGE network connected

	UMTS network connected
	HSPA+ network connected
	LTE network connected
	Wi-Fi connected
	Bluetooth activated
	GPS activated
	Call in progress
	Missed call
	Synced with the web
	New text or multimedia message
	Alarm activated
	Do not disturb mode activated
	Vibration mode activated
	Flight mode activated
	Error occurred or caution required
	Battery power level

Charging the battery

Charge the battery before using it for the first time.

Use only Sigma mobile approved chargers, batteries, and cables. Unapproved chargers or cables can cause the battery to explode or damage the device.

- When the battery power is low, the battery icon appears as empty.
- If the battery is completely discharged, the device cannot be turned on immediately when the charger is connected. Allow a depleted battery to charge for a few minutes before turning on the device.

- If you use multiple apps at once, network apps, or apps that need a connection to another device, the battery will drain quickly. To avoid losing power during a data transfer, always use these apps after fully charging the battery.

Charging steps

Connect the USB cable to the USB power adaptor, and then plug the end of the USB cable into the multipurpose jack.

Connecting the charger improperly may cause serious damage to the device. Any damage caused by misuse is not covered by the warranty.

The device may be used while charging; in that case charging time is prolonged.

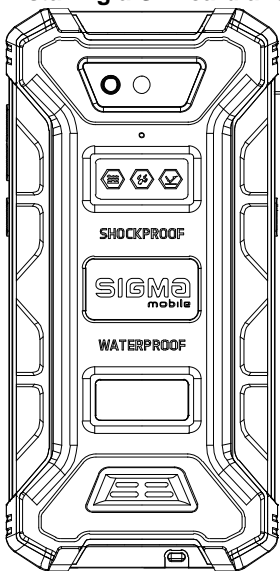
If the device receives an unstable power supply while charging, the touchscreen may not function. If this happens, unplug the charger from the device.

While charging, the device and the charger may heat up. This is normal and should not affect the device's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.

If the device is not charging properly, take the device and the charger to a Sigma mobile Service Centre.

After fully charging, disconnect the device from the charger. First unplug the charger from the device, and then unplug it from the electric socket. To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

Installing a SIM-card and memory card



Turn off your phone.

Install the SIM card (nanoSIM format) provided by the mobile operator and, if necessary, a microSD card.

1. Remove the tray that has SIM and microSD cards installed. For removing SIM tray use SIM extractor tool

2. Insert the SIM card and, if necessary, a microSD card.

Attention! It is possible to use either two SIM cards (nanoSIM) or one SIM card and microSD card at the same time. Do not insert the memory card into the SIM card slot. If the memory card is stuck in the SIM card slot, contact the authorized Sigma mobile service center for safe removal. Be careful not to lose your SIM card and do not let others use it. Sigma mobile is not liable for any damage or inconvenience caused by the loss or theft of the cards.

3. Place the tray in the appropriate slot and secure it.

Your device accepts memory cards with maximum capacities of 128 GB. Depending on the memory card manufacturer and type, some memory cards may not be compatible with your device.

- Some memory cards may not be fully compatible with the device. Using an incompatible card may damage the device or the memory card, or corrupt the data stored in it.
- Use caution to insert the memory card right-side up.
- The device supports the FAT and the exFAT file systems for memory cards. When inserting a card formatted in a different file system, the device asks to reformat the memory card.
- Frequent writing and erasing of data shortens the lifespan of memory cards.

Turn on your phone

Attention! Take a look at the two ways of using the memory card that will be proposed, after turning on the smartphone. Choose the best suited variant.

MAIN TECHNIQUES

Touchscreen usage

It is recommended to use fingers when you use the touchscreen.

Attention! Do not allow the touchscreen to come into contact with other electrical devices. Electrostatic discharges can cause the touchscreen to malfunction. To avoid damaging the touchscreen, do not tap it with anything sharp or apply excessive pressure to it with your fingertips. The device may not recognize touch inputs close to the edges of the screen, which are outside of the touch input area. Leaving the touchscreen idle for extended periods may result in afterimages (screen burn-in) or ghosting. Turn off the touchscreen when you do not use the device.

Operate with fingers

Tapping

To open an app, to select a menu item, to press an on-screen button, or to enter a character using the keyboard on the screen, tap it with your finger.

Tapping and holding

Tap and hold an item or the screen for more than 2 seconds to access available options.

Dragging

To move an item, tap and hold it and drag it to the target position.

Double-tapping

Double - tap on a webpage or image to zoom in. Double – tap again to return.

Swiping

Swipe to the left or right on the Home screen or the Apps screen to view other panels. You may swipe upwards or downwards to scroll through a webpage or a list of items such as contacts.

Spreading and pinching

Spread two fingers apart on a webpage, map, or image to zoom in a part. Pinch to zoom out.

Screen rotating

Many programs support the interface displaying in landscape or portrait format. If the device turns, the display rotates automatically according to the new screen position.


Open notification panel and cancel the option Auto-rotate Screen if you do not want the screen to turn.

Attention! Some programs do not support the Auto-rotate screen function. Some programs display different screen positions depends on the device position.

Notifications

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar. To see more information about the icons, open the notification panel and view the details. To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen. Scroll down to see additional notifications.

On the notifications panel you may view current device settings

- Settings : switch to device settings
- Wi-Fi: Wi-Fi function on/off
- Bluetooth: on/off
- Mobile data: on/off mobile data
- Flashlight: on/off Torch
- Auto-rotate (Screen Rotation): on/off automatically screen rotation
- Battery saver function switch
- Airplane mode: on/off
- Location: on/off GPS function
- Do not disturb function switch
- Cast function switch
- Adjust the screen brightness

To edit the notifications panel (add / remove buttons, reorder them), press the Edit

 key.

Home screen

Home screen is the starting point for accessing all of the device's features. It displays widgets, shortcuts to apps, and more. To view other panels, swipe to the left or right.

Objects managing

Moving items

Tap and hold an item on the Home screen, and then drag it to a new location. To move the item to another panel, drag it to the side of the screen.

Removing items

Tap and hold an item, and then drag it to remove at the top of the screen. When the basket is red, let it off.

Folder usage

You can combine multiple shortcuts in folders on the home screen.

On the Home screen, tap and hold an app, and then drag it over another app. Drop the app when a folder frame appears around the apps. A new folder containing the selected apps will be created.

To move apps from a folder to the Home screen, tap the folder, and then drag an app to the Home screen.

To delete apps in a folder, tap the folder, and then drag the app you want to delete to Remove at the top of the screen. To rename the folder, tap the name.

Panels managing

Adding new panel

New panel is added automatically when the new object is added beyond the existing panels.

Moving the panel

On the Home screen, tap and hold an empty area to add, move, or remove a panel.

Delete the panel

In order to delete the panel, delete first all of the objects of its panel. And the panel will be removed automatically.

Background settings

Setting pictures and photos, saved on the device, as a background for home screen.

- Press and hold empty space on the home screen and then press Wallpapers.
- Swipe left or right and chose one of the proposed pictures, showed down the screen. To choose the photo, made by the camera, or other images press Choose image.
- Choose the necessary image, change the frame (as you wish) and install as a wallpaper.

Widgets usage

Widgets – are the short programs, because of them a lot of small functions places on the home screen. In order to use them, add widgets to the home screen.

Attention! Some widgets are connected to network. The usage of web-widget may lead to additional costs.

The widgets availability depends on country or mobile operator.

*On the home screen press and hold empty space and then press **Widgets**.*

Scroll left and right on the widget panel and then touch and hold widget to add it to the home screen. Place it on the proper place, change size by dragging (if you wish) and then touch any part of screen to save the widget location.


Account settings

You need Google account to use Google programs such as Play Store, Gmail and ext. Create Google account for using all phone possibilities.

Adding accounts

To set up Google account follow the instructions, which are displayed when the Google is opened without signing in.

To enter the system by the Google account or register Google account touches the

program menu - *Settings*  → *Accounts* → *Add account* → *Google*. It is possible to use a few Google accounts.

Removing accounts

On the program menu press *Settings* → *Accounts*, choose the account that should be removed then press key *Remove account*.

Files transferring

Transferring of the audio, video, images and other file types from the device to computer and reversely.

Connection in file transfer mode

- Connect the device to the computer using the USB cable.
- Go to *Settings* → *Connected devices* → *USB* and then tap Use USB for → File Transfer.
- Transfer files between your device and the computer.

Connection in photo transfer mode

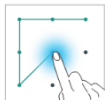
- Connect the device to the computer using the USB cable.
- Go to *Settings* → *Connected devices* → *USB* and then tap Use USB for → PTP.
- Transfer photos between your device and the computer.

Device securing

Prevent others from using or accessing personal data and information stored in the device by using the security features. The device requires an unlock code whenever unlocking it.

Setting a pattern

On the Applications screen, tap *Settings* → *Security & Location* → *Screen Lock* → *Pattern*.



Draw a pattern by connecting four dots or more, and then draw the pattern again to verify it.

Set a backup unlock PIN to unlock the screen when you forget the pattern.

Setting a PIN

On the Applications screen, tap Settings → Security & Location → Screen Lock → PIN.

Enter at least four numbers, and then enter the password again to verify it.

Setting a password

On the Applications screen, tap Settings → Security & Location → Screen Lock → Password.

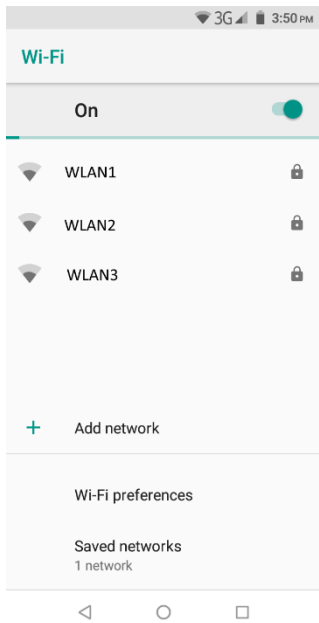
Enter at least four characters including numbers and symbols, and then enter the password again to verify it.

SETTINGS

Use this application to configure the device, set application options, and add accounts.

Tap Settings on the Applications screen.

Network & Internet



Preferred network type

To choose which type of network you want to connect: 2G/3G/4G

Access point names

Set up access point names (APNs).

Network operators

Automatic or manual choosing the operators. Search for available networks and manually register a network.

Data usage

Keep track of your data usage amount, and customize the settings for the limitation.


WI-FI

In the WI-FI section you will see a WI-FI switch, a list of available networks, the latest line of which is "Add Network" - for manually adding the WI-FI network and a Saved network – list of network has been saved.

For settings press WiFi preferences:

- Turn on WiFi automatically switch
- Open network notification switch
- Install certificates
- Network rating provider
- WI-FI Direct – searching and connection to devices that support this technology
- MAC-address and IP-address

After all installation is done, icon of connection with the wireless network

appears at the top of the screen 

Mobile network

Data roaming

Set the device to use data connections when you are roaming

Mobile data switch: Set the device to use data connections on any mobile network.

App data usage: accounting of usage of data services in all mobile networks

Data warning & limit: Set a limit for the mobile data usage.

Data saver: Data saver prevents some apps from sending or receiving data an the background

Wi-Fi usage: Set the device to show your data usage via Wi-Fi.

Hotspot & tethering

WiFi hotspot: Use the portable Mobile hotspot to share the device's mobile network connection with computers or other devices through the Wi-Fi network.

USB tethering: Use USB tethering to share the device's mobile network connection with a computer via USB. When connected to a computer, the device is used as a wireless modem for the computer.

Bluetooth tethering: Use Bluetooth tethering to share the device's mobile network connection with computers or other devices via Bluetooth.

SIM cards

Enable / disable SIM cards, configure the card by default for:

- Getting mobile data
- Calls
- Message

VPN

Set up and connect to virtual private networks (VPNs).

Airplane mode

This disables all wireless functions on your device. You can use only non-network services.

Connected devices

USB

How to use USB (when connected to a PC):

- File Transfer
- USB tethering
- Transfer photos (PTP)
- Use device as MIDI
- No data transfer (only charging)

Pair new devices

Search and connect a new Bluetooth device.

Previously connected devices

List of Bluetooth devices that were already connected to the smartphone.

Connection preferences

Bluetooth

Enable Bluetooth for short distance sharing.

Cast

Turn on the wireless screen and search for devices to connect

NFC

Enable / disable and configure NFC data transfer modes: data and file transfer etc.

Printing

Setting up the print service

Received files

List of files received via Bluetooth

Apps & notifications

List of applications installed on the device.

To view all installed apps, touch See all apps. Touch the app you want to view and adjust your actions:

- Uninstall - remove the application
- Force Stop - stop the application
- Application notifications - Notification settings for the application
- Permissions - View and configure the permissions of the application
- Storage (use the device memory application)
- Data usage
- Battery. Battery usage data, background settings and battery optimization.
- Open by default (using this particular application to open specific links)
- Information about the application

WARNING! Standard apps provided with the device can not be deleted.

Downloaded applications and some standard applications that come with your device can not be turned off. If you use this feature, the programs turned off do not appear on the application screen, but are still stored in the device memory.

Notifications

Application setting to show notification. For each application, you can enable / disable and configure display and send notifications in different situations with the use of a smartphone.

App permissions

View application permissions. Permissions are grouped by type of use. There is the ability to manage permissions: enable / disable

Advanced

Installing default apps to use in certain situations. Configuring Special app Access to System Processes (battery optimization, modify system settings and so on).

Battery

In this menu you can see the battery usage after the last full charge, enable / disable power saving mode, enable battery percentage display, and more.

Display

Screen settings:

- Wallpaper
- Brightness level
- Adaptive brightness switch
- Time for activating sleep mode
- Font size
- Screen Rotation (auto-rotation switch)

Sound

Set up your phone's sound: ringtones and volume for different types of notifications, vibrate on / off, key sounds, Do not disturb, sound enhancement, and more.

Storage

The memory displaying installed in the device: total amount and free space

Security & location

Security status

- Turn Google Play protect on / off and report on it
- Turn on and set up the "Find My device" feature

Device security

There is a changing of security settings of device and SIM- or USIM-card.

- Locking the screen. Type setting screen lock
- Lock screen preferences
- Smart Lock. You need to set the screen lock to turn on. With Google Smart Lock you can easily protect your devices and accounts. Smart Lock automatically blocks the tablet or phone when it's not with you and unlocks the device when it's safe. You can choose how to unlock your Android device: through certain Bluetooth or

NFC connections, in trusted locations when you hold it, or when it recognizes your voice

Privacy

Location

The setting changing is for applying to the location information.

- **Mode:** collection of information about the location mode.

Last requests: viewing programs that use information about location and its battery usage.

Show passwords

Activate / deactivate the short-term password display feature when you enter it

Other settings for device security

- Device admin apps: view device administrators, installed on it. Administrators may be allowed to use on the device new policy.
- Data protection. To protect data from unwanted access using a graphic key
- Setting of SIM-card locking:
 - To lock SIM-card: enable or disable the lock option with the help of PIN-code to request PIN-code before using the device.
 - To change the PIN-code of the SIM-card: PIN-code changing that is used for the access on the SIM-card.
- Type of storage: set up the type of storage for account data saving.
- Trusted account data: certificate and account data usage to ensure secure use of various applications.
- Certificates installation: to install encrypted certificates stored on USB-drives.
- Apps with usage access: list of apps with usage access and setting up permissions for access

Remove account data: remove account data from the device and reset the password.

Accounts

Manage (add, edit, etc.) accounts of the device. Enable / disable automatic data synchronization. Adding and viewing information for emergencies for the user (medical information, contact persons in case of an emergency)

Accessibility

Availability services – special functions, designed for users with certain disabilities. Use the settings and change it to improve the availability and usability of the device

Digital Wellbeing and parental controls

A system application that allows you to get information about using the device, such as how often it is unlocked phone, or how long each app works. Settings lock on sleep, set timers for applications (at app timer expiration will pause app work end of the day). Setting up parental controls.

Google

View and configure Google services installed on your smartphone (e.g. Google Pay, account, Google Fit, and more).

DuraSpeed

Helps boost foreground APP speed by restricting background Apps. Works only when there is a foreground APP.

Accelerates APP launch time.

Provides continual optimized high speed experience from system level.

Saves more power while boosting the APP speed.

System

Language and input

Change the settings for text input. Some options may not be available depending on the selected language.

Language

Language selection will be displayed on the all menus and programs.

Keyboard and input methods

Google keyboard

Number of available options depends on country and operator

- Languages: to choose input language
- Parameters: various keyboard settings
- Text corrections: text checking and correcting according to existing dictionaries.
- Gesture typing
- Dictionary
- Additional settings

Google voice typing

There is changing of the voice command settings.

Languages: language list for texting.

- To block offensive words: prohibition against recognizing by the device abusive words entered by voice data.

Offline speech recognition: downloading and installation of the voice data for voice input offline.

Date and time

Access and alter the following settings to control how the device displays the time and date.

If the battery remains fully discharged or removed from the device, the time and date is reset.

- Automatic date and time: Automatically update the time and date when moving across time zones.
- Automatic time zone: Set the device to receive time zone information from the network when you move across time zones.
- Set date: Set the current date manually.
- Set time: Set the current time manually.
- Use 24-hour format: Display time in 24-hour format.

Backup

- Back up your data: create backups of settings and application data on the Google server.
- Backup Account: Set up and edit a backup Google Account.
- Auto restore: restores settings and application data when reinstalling programs on the device.

Reset options

Reset device settings

- DRM reset. Removing DRM licenses.
- Reset network settings: remove WiFi networks and passwords, Bluetooth connectivity, mobile data settings
- Reset app preferences
- Erase all data (Factory reset): Reset settings to factory default values and delete all data.

Multiple users

To give your phone or tablet access to other users, create separate profiles for them. After that, they will be able to customize the device to their liking by adding their own home screens, accounts, apps, settings, and more.

System update

Search and install phone software updates

About phone

Various device information, installed software, their versions and ext.






CONNECTION

Phone

Use this program for making class or answering on them.

Touch *Phone*  on the App screen.

Making a call


- To make a call you may use one of the following ways:
- PHONE: enter the number by the keyboard, and then tap .
- To open or close the keyboard tap .
- Speed Dial tap : to make a call from favorite contacts.
- CONTACTS tap : to make a call from contacts.
- To view calls history tap .

Speed dial numbers

To make a call of speed dial numbers tap the proper number.

Contacts searching

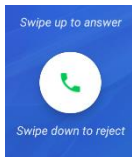
Enter the name, contacts number or email to find a proper number in the list. The forecasted contacts are displayed, while entering symbols. Choose one of them.

Touch  to choose additional commands:

- Call history
- Settings:
 - Display options: Parameters for displaying numbers, sorting contacts
 - Sounds and vibration: setting the ringtone by default, turning on the vibration, turning on the sounds of pressing on the numeric keypad
 - Quick responses
 - Calling accounts: set call rule when calling - use the default SIM card or on request
 - Call blocking: a list of phone numbers, calls and messages that will be blocked
 - Voicemail

Receiving calls

Calls respond




When a call comes in, swipe  up to answer and swipe down to reject a call.

When the waiting mode is on, it is possible to answer another receiving call.







If you answer on the second call, the first one is placed on standby mode.

Missed calls

When you receive notifications about missed calls, indicator icons appear on the status bar . Open the status bar to view the missed calls list.

Available options during the call

The following features are supported:

- Hold a call. Tap  to hold, tap again to resume a call.
- Speaker: on/off Speaker, tap . While using the speaker, speak to the microphone, located down the phone, and hold the device at a distance from the ears.
- To open and to close the keyboard, tap .
- You may turn on the mute mode to subscriber not to hear you, tap .
- To add a call.
- To start a record tap : start recording of the current call.
- Tap  to end the current call.


Contacts

Use this program to control contacts such as contacts numbers, e-mails and ext. Touch Contacts on the screen.

Contacts managing

Touch *Contacts*  on the screen.


New contact

Tap  to select where to save the contact and enter contact information. Having done the entering, tap **Save** to save changes.



Contact editing

Choose contact for editing and then tap .

Contact removing

To remove the contact, tap  and choose *Delete*.

To set speed dial number

Touch contact, tap , icon is changed to , the contact appears on the panel Speed dial. To remove the contact, tap this icon again.



Messaging

Send messages and view them during the conversation.

Sending

Attention! For sending messages in the roaming, it may be paid additional fee.



- Tap *Messaging* on the screen.
- Tap  to create new message.
- Add recipients and enter the text.
- Tap  to send message.

Viewing messages


Messages are grouped into message threads by contact.

Attention! For receiving messages in the roaming, it may be paid additional fee.

Tap Message on the screen.

- Choose the contact in the message list.
- View the dialogue.

Messages settings

Touch the message on the program screen, tap , choose Settings. In this menu you may set:

- Default program for sending SMS
- SMS settings: delivery reports, SMS storage location, editing the quick test, editing of the SMS center sending, SMS inputting mode




- MMS Settings
- SIM card messages
- Notification settings
- General Settings


PROGRAMS


Internet browser

Browse the Internet to search for information and bookmark your favorite webpages to access them conveniently.



- Tap **Chrome**  on the Apps screen.
- Tap the address field.
- Enter the web address or a keyword, and then tap .
- You can select an address from earlier saved in the Bookmarks. Tap Options  then Bookmarks

To access additional options, tap Options .

To view the work tabs, tap .



To add web-address to the Bookmarks, tap Options  then .


Email

Setting up email accounts




Set up an email account when opening Email for the first time.



- Tap **Gmail**  on the App screen.
- If you entered your account at the initial setting of your smartphone, you can already use e-mail: send and receive emails.
- If you have not entered an account while setting up your smartphone, you will need to add an email address to use for email. Tap on  [Add an email address](#).
- Follow the on-screen instructions to complete the setup.

To set another email contact, tap  → Settings → Add account.

Sending emails

- Tap  to compose an email.
- Add recipients and enter an email text. To add files to the e-mail, tap .
- Tap  to send the email.

Reading emails

If synchronization is turned on, new emails will be automatically retrieved. To get them manually, swipe down the screen.

Tap an email on the screen to view its content.

Camera

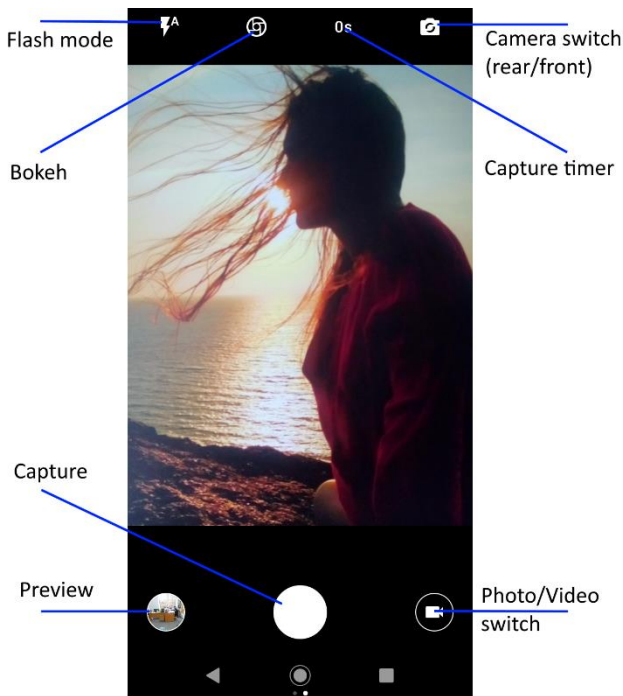
Take photos and record videos using various modes and settings.

Basic shooting


You can take photos or record videos. View your photos and videos in **Gallery**. Tap Camera on the Apps screen.

Camera etiquette

- Do not take photos or record videos of other people without their permission.
- Do not take photos or record videos where legally prohibited.
- Do not take photos or record videos in places where you may violate other people's privacy.



Taking photos or recording videos




- Set the shooting mode: Photo, Video.
- Tap the image on the preview screen where the camera should focus.
- Spread two fingers apart on the screen to zoom in, and pinch to zoom out.
- Tap  to take a photo or to take video.
- To change the focus while recording a video, tap where you want to focus.
- A gesture from the left edge of the screen to the right will open a selection of shooting mode and go to settings

Note! Camera is turned off automatically, when it is not used. Make sure that the lens is clean. Otherwise, the device may not work properly in some modes that use a high resolution. The front camera features a wide-angle lens. Minor distortion may occur in wide-angle photos and does not indicate device performance problems.

View photos and videos

To view photos and videos:



- Tap **Photos** on the Apps screen.
- Choose the album.
- Choose and tap the image or video to view.
- To select additional options, tap .
- To send photo or video, tap .
- To remove photos or videos, tap  and delete.

Google programs

Google provides entertainment, social network, and business apps. You may require a Google account to access some apps. Refer to Accounts for more information.

To view more app information, access each app's help menu.

Some apps may not be available or may be labeled differently depending on the region or service provider.

Chrome

Search for information and browse webpages

Gmail

Send or receive emails via the Google Mail service.

Maps

Find your location on the map, search for locations, and view *location information for various places*.

Play Music

Discover, listen to, and share music on your device. You can *upload music collections stored* on your device to the cloud and access them later.

Play Movies

Download videos to watch from Play Store.

Play Store

Search and install applications

Drive

Store your content on the cloud, access it from anywhere, and share it with others.

YouTube

Watch or create videos and share them with others.

Photos

Search for, manage, and edit all your photos and videos from various sources in one place.

Google

Search quickly for items on the Internet or your device.

TROUBLESHOOTING

Before contacting a Sigma Mobile Service Centre, please attempt the following solutions. Some situations may not apply to your device.

When you turn on your device or while you are using the device, it prompts you to enter one of the following codes:

- Password: When the device lock feature is enabled, you must enter the password you set for the device.
- PIN: When using the device for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM or USIM card. You can disable this feature by using the Lock SIM card menu.
- PUK: Your SIM or USIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.
- PIN2: When you access a menu requiring the PIN2, you must enter the PIN2 supplied with the SIM or USIM card. For more information, contact your service provider.

Your device displays network or service error messages

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again. While moving, error messages may appear repeatedly.
- You cannot access some options without a subscription. For more information, contact your service provider.

Your device does not turn on

When the battery is completely discharged, your device will not turn on. Fully charge the battery before turning on the device.

The touchscreen responds slowly or improperly

- If you attach a screen protector or optional accessories to the touchscreen, the touchscreen may not function properly.

- If you are wearing gloves, if your hands are not clean while touching the touchscreen, or if you tap the screen with sharp objects or your fingertips, the touchscreen may malfunction.
- The touchscreen may malfunction in humid conditions or when exposed to water.
- Restart your device to clear any temporary software bugs.
- If the touchscreen is scratched or damaged, visit a Sigma mobile Service Centre.

Your device does not react on pressing the keys or encounters a fatal error

Try the following solutions. If the problem is still not resolved, contact a Sigma mobile Service Centre.

Restarting the device

If your device does not react on pressing the keys or freezes you may need to close apps or turn off the device and turn it on again.

Forcing restart

If your device is frozen and unresponsive, press and hold the Power key and the Volume Down key simultaneously for more than 7 seconds to restart it.

Resetting the device

If the methods above do not solve your problem, perform a factory data reset. On the Apps screen, tap Settings → Backup and reset → Factory data reset → RESET DEVICE. Before performing the factory data reset, remember to make backup copies of all important data stored in the device.

Calls are not connected

- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number you are dialing.
- Ensure that you have not set call barring for the incoming phone number.

Others cannot hear you speaking on a call

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly connected.

Sound echoes during a call

Adjust the volume by pressing the Volume key or move to another area.

A cellular network or the Internet is often disconnected or audio quality is poor

- Ensure that you are not blocking the device's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. You may have connectivity problems due to issues with the service provider's base station. Move to another area and try again.
- When using the device while moving, wireless network services may be disabled due to issues with the service provider's network.

The battery icon is empty

Your battery is low. Charge the battery.

The battery does not charge properly (For Sigma mobile-approved chargers)

- Ensure that the charger is connected properly.
- Visit a Sigma Mobile Service Centre and have the battery replaced.

The battery depletes faster than when first purchased

- When you expose the device or the battery to very cold or very hot temperatures, the useful charge may be reduced.
- Battery consumption increases when you use messaging features or some apps, such as games or the Internet.
- The battery is consumable and the useful charge will get shorter over time.

Your device is hot to the touch

When you use apps that require more power or use apps on your device for an extended period of time, your device may feel hot to the touch.

This is normal and should not affect your device's lifespan or performance.

If the device overheats or feels hot for a prolonged period, do not use it for a while. If the device continues to overheat, contact a Samsung Service Centre.

Error messages appear when launching the camera

Your device must have sufficient available memory and battery power to operate the camera app. If you receive error messages when launching the camera, try the following:

- Charge the battery.
- Free some memory by transferring files to a computer or deleting files from your device.
- Restart your device. If you still have troubles with the camera app, contact Sigma mobile service Centre.

Photo quality is poorer than the preview

- The quality of your photos may vary, depending on the surroundings and the photography techniques you use.

If you take photos in dark areas, at night or indoors, image noise may occur or images may be out of focus.

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