

We thank you for buying Comfort 50 CF211 mobile phone. This manual includes the description of the mobile phone's main functions.

The phone allows you to use 2 SIM cards of GSM standard in Dual Standby mode, i.e., in standby mode there are 2 cards in the connection; during the call one card is working in active mode, while the other card is unavailable.

The content of this manual is right. The description of some functions may differ due to changes in software or provider services. The company retains the right to arrange changes in technical specifications without previous warning.

Key remarks in security technics.

This phone is designed to make and receive calls, to send messages, to access the Internet etc.

The following instructions for service are designed to help you use the device properly without threats to people's safety and property, and to keep the device working

Please read this section and strictly follow the instructions.

The phone does not contain harmful substances.

- Do not use the phone outdoors during a storm; do not expose the battery to high temperatures, hazardous and flammable liquids.
- Turn off your phone when in flight, and do not use your phone while flying.
- Do not put the battery, mobile phone and the charger in a microwave oven or high pressure equipment, or may cause circuit damage and fire and other accidents.

- Do not try to open the frame of the phone. If the phone or any of the accessories are not working properly, contact your nearest authorized service center.
- Use only those accessories and chargers, that are designed for this model. Do not use defected USB-cables or chargers.
- Please do not short circuit battery equipment.
- Interference might be caused by poor shielding performance of medical devices such as hearing aids and heart pacemakers in the use of radio frequency devices including mobile phones. Consult medical device manufacturer or your doctor before using mobile phone. Please turn off the phone in which place posted notice required to. These places include hospitals and rest homes and other medical establishments. Because these facilities may be using equipment sensitive to external RF signal.
- Do not use mobile phones while driving. Follow the rules for using mobile phones while driving.
- Keep your phone and all its parts and accessories away from children and pets. They may accidentally damage these things or choke small details.
- Do not wash the phone while charging. It may cause the electric shock. Make sure that USB-cable and charger are off, before using the device
- Do not use chemical reagents or abrasive cleanser, otherwise it may damage the frame. Use only a damp or anti-static cloth to wipe the mobile phone. Do not use dry cloth with static electricity to wipe the phone.
- Please do not put the mobile phone under direct sunlight.

- To avoid of getting heavy metals, acids, lye in water or soil, causing significant damage to the environment, utilize used battery according to the law. The legal liability arises in case of infraction about the utilization norms.

For information about safe utilization of lithium-ion batteries can be obtained at your nearest qualified service center.

Note: The manufacturer of the device reserves the right to complete the device with a battery with different characteristics from the specified ones.

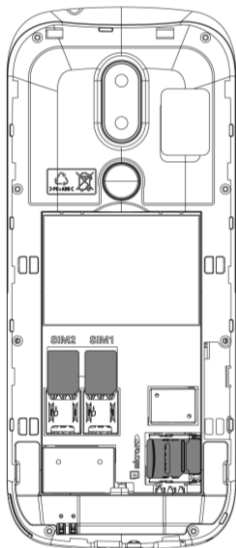
Specifications

Phone frequencies	GSM 900: 880-915 MHz (Tx), 925-960 (Rx) GSM 1800: 1710-1785 MHz (Tx), 1805-1880 (Rx)
SIM cards	2 SIM (nanoSIM). Dual SIM Dual Standby
Messaging	SMS
Bluetooth	V3.0, 2400-2483.5 MHz
Display	3,5", Color LCD, 320*480 px
Camera	0,3 MPx
FM-radio	87,5-108,0 MHz
Micro-SD	Up to 32 GB
Battery	Li-Ion, 2500 mAh

Package

- Mobile phone
- Battery
- Charger
- User Manual
- Warranty card

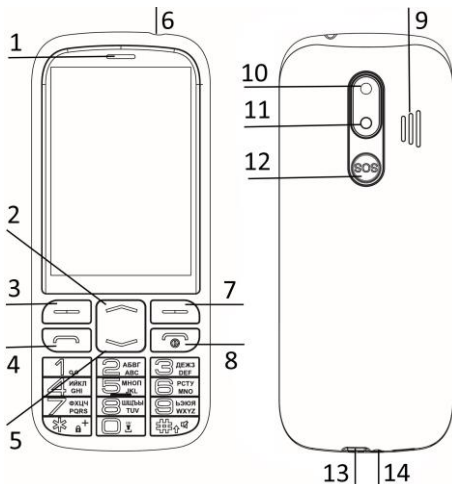
Installing SIM cards and memory card



- Press and hold the END Call button to switch off the mobile phone.
- Open the back cover.
- Insert SIM cards in proper device slots.
- Insert also micro-SD card, if required.
- Insert battery, and make sure that battery contacts fit phone contacts.
- Be careful, broken contacts in card slot or batteries lead to device breakage and cancelling warranty.
- Close back cover.
- Power on the phone long pressing END button (red handset).
- It is recommended

to charge the battery up to 100% before first use.

Phone's appearance



1	Receiver
2	Key Up
3	Left Soft Key (LSK)
4	Call/Answer
5	Key Down

6	Flashlight
7	Right Soft Key (RSK)
8	End Call key / Power On/off
9	Speaker
10	Camera
11	Flash
12	SOS Key
13	USB Type-C jack
14	Headset jack

Power on and off

Press and hold End Call key to power the phone on or off.



Keyboard lock and unlock

Press and hold to lock and unlock the keypad.



Function of keys

	Functions
 Call/Answer Key	In standby mode: View the call log. During an incoming call: Receive an incoming call. Call: to call a dialed number.



End Call button

Press: to reject an incoming call, to lock the keyboard in standby mode (if configured in Menu—Settings—Phone settings—Display)

Press&hold: to switch the phone on / off.

In FM radio mode, press: to exit the FM radio menu.



Control Keys
(Up / Down)

In the menu: to go to the desired menu or function.

In call mode and audio playback: to adjust the volume.

In standby mode: quickly go to configured functions (shortcuts)



Left/Right



soft key

LSK: in standby mode- to go to Menu. In Menu- to select action and confirm the action and go to Options in the settings.

RSK: In Idle mode, go to Contacts; return to the previous menu. FM radio mode to exit the FM radio menu



SOS key

Press and hold - activates the SOS function (the phone will automatically make a call to the assigned emergency numbers and send an SOS message).

0	Press: for input "0", In some menu items, it acts as the central key Press&hold: to turn on / off the flashlight.
1-9	Press: for input "1" ... "9". Press&hold (2..9): speed dial
*	Press: for input "*", "+", "W", "P" Press&hold to lock/unlock keyboard. In some menu items, it acts as the Left key.
#	Press: for input "#". Press&hold: switching to silent mode / normal mode. In some menu items, it acts as the Right key.

Icon meanings

<i>Icon</i>	<i>Meaning</i>
	Signal strength of the GSM network signal
	Show battery level
	New message

	Missed calls
	Memory Card is inserted
	Alarm is On
	Silent profile is On
	Meeting profile is On
	Outdoor profile is On
	Bluetooth is active

Main techniques

Making a Call

Dial the phone number using the numeric keypad on your phone or go to the call log  and press the Call button to make a call. You can also make a call from the Contacts menu by selecting the contact you want.

Speed dial

Go to the *Main Menu->Contacts->Options->Phonebook Settings->Speed Dial*.

In this menu you can store up to 8 phone numbers for speed dial, which correspond to numbers 2-9 on the phone keypad. Phone numbers are selected from the phone book. Pressing & holding key 2-9 in standby mode will call the given number.

Warning. Feature setting is available only with an existing SIM card

Unwanted calls filtering

The phone has the ability to set up a mechanism for filtering unwanted calls, which consists of Black (numbers entered in the list will not be able to call) or White (only those callers entered in the list will be able to call) lists. It is also possible to turn on the blocking of calls from unknown callers - those who are not listed in the phone book. To set it up, go to Menu->Calls->Call Settings->Advanced settings.

SOS calling

You can save up to 5 numbers for an emergency call. To enable/disable the function, go to the *Menu->SOS settings->SOS status*. To add numbers, go to the menu to *SOS Settings->SOS numbers*, to edit the message, select *SOS->SOS SMS content->SOS message*.

Pressing and holding the SOS button on the right side of the phone will cause alternating calls and automatic sending of SMS (if enabled) to the list of configured phone numbers (not more than 3 cycles).

Note! To cancel an SOS call, press and hold

the SOS key

Receiving the Call

When you receive a call, press the *Call* button to accept the incoming call.



Click the *End Call* button to reject an incoming call.



Profiles

Ringtones, volume and other settings are configured in User Profiles (*Menu->Settings->Profiles*). Available 4 programmed profiles: General, Silent, Meeting, Outdoor. To activate the profile, press *Options->Activate*, for editing: *Options->Customize*.

Primary SIM Mode

With two SIM cards installed, it is possible to assign one of them as the main one for outgoing calls. To do this, go to Menu—Settings—Dual SIM—Primary SIM and select the desired value. The *Always Ask* option means that you will need to select a SIM card for an outgoing call after pressing the Call key

Menu

To go to the menu, press the Menu key (LSK). To move between items, press the Up / Down buttons

The menu contains the following items

Contacts

The Contacts serves to search for saved contacts, add new contacts, copy/move contacts from phone to SIM card and vice versa, and set speed dialing.

Ways to save a new contact in the phone book:

1. Save a dialed, received, or missed number from the call log: In the call log, press *Options->Add to new contact*.
2. Save the new contact directly from the Contacts menu: *Menu->Contacts->Add new contact*.

Call logs

Go to the Call logs menu to view received, dialed and missed calls. For each call, the following options are available in the Options menu: View details, Call subscriber, Write message, Add to contacts, Add to blacklist, Delete

There is an option to customize in Call Settings:

- Blacklist
- Whitelist
- Enable / disable auto redial
- Enable / disable automatic call recording
- Answer mode
- Call divert
- Call waiting
- Call barring
- Line switching

Message

Inbox

When a new message arrives, a melody will sound and an icon will appear at the top of the screen



To read the received message, go to the Message menu.

View messages through the Inbox menu.

Go to the main menu - Messages->Inbox. Choose from the list of messages that you want to view using the navigation keys.

Functional operations when viewing SMS:

Reply: send a reply to the sender

Call: Call the sender

Delete: delete the selected message;

Forward: forward this message to another contact;

Create new messages

Go to the main menu - *Message->Write message*.

Enter the text of the message. Note: To change the input method when writing a message, press the "#" key. To send the message, press *Options->Send*. If necessary, save the message without sending, press *Options->Save*.

Saving sent messages:

By default, sent messages are saved. To not save sent messages, go to *Message->Settings-* and turn off "Save Sent messages". After activating this function, the sent messages will not be stored in the Sent folder.

Message settings

Go to the *Message menu->Settings* to set up: SMS service center for each SIM, Voice mail settings, message storage settings - SIM or phone, and view the status of the memory.

Multimedia

Note: it is advisable to use the following functions in the menu "Multimedia" while the installed memory card.

FM radio

To turn on FM radio, go to the *main menu->Multimedia->FM radio*.

To exit the FM radio, press the Exit (RSK) button.

Pause/Play: Press the 0 key.

To go to the next/previous station- press the */# keys respectively.

The volume of playback in FM radio mode is controlled by the Down- volume decrease and Up - volume increase. Press Options to Automatically search and save channels, view a list of saved channels, turn background playback on/off, record radio programs, and view a record archive.

Audioplayer (MP3)

To turn the audio player in the main menu go to *Multimedia->MP3*.

You can use the phone's audio player to listen to music files stored on the phone's memory card.

Note! Files must be stored in the My Music folder on the memory card.

With the "Options" menu you can play, add, edit the music list, and choose the listening mode.

Use the Up and Down keys to adjust volume.
Pause/Play a Music File: Press the 0 key. Go to previous/next file- Use the */# key.

Camera

With the camera, you can take photos and view photos. To shoot, press the 0 key. To access the settings, press Options. You can adjust the Scene Mode (Auto, Night), White Balance,

Delay Time, Image Size, Image Quality.

Image viewer

In the main menu, go to *Multimedia->Albums*. This menu allows you to view, send, delete, rename images and use them as wallpaper.

Video recorder

In the main menu, go to *Multimedia->Videorecorder*. For capturing video press 0 key. Use the Up/Down keys to zoom. To access the settings, press Options.

Video player

To view video files. Go to *Menu->Multimedia->Video Player*. Video files must be saved in the Videos folder on the memory card. To select a file, scroll to Options->Open. Press 0 to view/pause, key 2 to view in full screen

Sound recorder

In the main menu, go to *Multimedia->Sound Recorder*. To start recording / pause, press 0. With the Options menu, you can: start a new recording, view and listen to existing recordings, adjust the file format and storage location.

Organizer

Alarm

In the main menu, go to *Organizer->Alarm*. In this menu you can set 5 Alarms by adjusting

the time, melody and repeat mode: once, daily, select days of the week.

Calculator

In the main menu, select *Organizer->Calculator*, which allows you to perform simple arithmetic operations. Enter a number and use the Up/Down keys to select the desired action: Add/Subtract/Multiplication/Divide, OK – Result

Ebook reader

For reading texts in TXT format (UNICODE encoding). **Note!** Book files must be on a memory card in the EBOOK folder

Calendar

To go to the calendar menu, go to the main *Menu->Organizer->Calendar*. You can create/view /edit events.

Tasks

It is possible to create a list of tasks

File manager

This menu allows you to view files stored on a memory card. It is possible to create folders, rename and delete files.

The Organizer menu also has Stopwatch, World clock, Torch on/off, Bluetooth settings.

SOS settings

This menu is used to enable/disable the SOS

function and add phone numbers. It also adjusts the sending of the message and its text. To enable/disable the function, press the SOS status. To add numbers, press SOS numbers. Phone numbers can be added from the phone book or manually. To enable/disable SMS sending, go to SOS SMS content—Send SOS message, to edit the message- to SOS message. To turn the alarm on/off, go to the SOS alert settings.

Settings

Profiles

Go to the main menu and go to *Settings-> Profiles*. There are four pre-configured user profiles: General, Silent, Meeting, Outdoor. Each profile contains Calls and SMS Ringtones settings, Alert types, Ringtone volume, Other sounds. Press Options (LSK) to set up and activate the profile

Phone settings

The following options are available:

- Time and date;
- Language settings;
- Display settings: select the background image, adjust brightness, LCD and keypad backlight, screen auto lock settings, lock screen by end key on/off.

- Font size settings
- Dedicated keys. For the Up/Down keys, you can customize actions in the standby mode, such as switching to Messages, Calculator, etc.
- Auto power on/of schedule

Security settings

- Blocking of the card by PIN code: activating / deactivating the function, changing the PIN;
- Change of PIN2 code;
- Phone lock (on / off). When you turn on the feature, each time you turn on the phone, you will be asked for a password; Change the phone lock password.

Dual SIM settings

This menu selects the order of using SIM cards, it is possible to turn on / off the card and enable / disable flight mode.

Connectivity

In this menu you can set up a mobile data account, activate the GPRS service, activate manual / automatic network selection.

Talkback

In this menu, you can activate speech settings for the following actions: pressing the keyboard when dialing a number, phone number when receiving an incoming call, phone number when viewing a contact in the address book.

Restore factory settings (Reset all)

This function restores some of the settings of the mobile phone to their factory values. To use the factory reset function, you must enter the correct mobile phone password. The default phone password is 1122.

Troubleshooting

If you have problems using your phone, try finding a solution at this point.

Problems	Reasons and Solutions
Can't switch on	Press and hold end key until image appears on the display. Check the battery contacts. Remove and insert battery and switch your phone on again. Check the battery charge level.
Can't connect to network	Move into an area of better coverage. Beyond the network cover area; Contact your service provider if your SIM card is invalid.
The audio quality of the call is poor	Press navigator key to increase the volume when you are in a call. Check the signal strength indicator on the display. The line is busy and can not be connected to network; you can not make a call.

Standby time too short	When failing to connect to network, the phone will keep searching base station that consumes much battery and reduces standby time. Move to an area with stronger signal strength or switch your phone off temporarily. Replace the battery.
SIM card error	Make sure that the chips in SIM card are not damaged; use the clean cloth to scratch it. Make sure that SIM card is inserted correctly. SIM card invalid. Contact your service provider.
Can not dial calls	Make sure that the number you dialed is available and the dial key has been pressed. Make sure that there is enough money to make a call. Make sure that SIM card is valid. Fixed Dial is set or has call barring feature turned on. Deactivate fixed dial function or call barring.
Can not receive calls	Make sure that your phone has connected to network (Check if the network is too busy or invalid). Make sure that there is enough money to receive the call. Make sure that SIM card is valid. Check call divert settings and incoming call barring settings.
The battery won't charge	Make sure that the battery is inserted correctly. Securely connect the charger to the phone. Only charge the battery in an environment where the temperature does not go below -10°C or above 55°C. The battery or charge need to be changed.

**Can not
set some
functions**

The operation is wrong.
The network providers do not support the
function, or you don't apply the function.